

CodeRED by Crisis24

🔊 CALHOUN COUNTY PUBLIC ANNOUNCEMENT

Calhoun County is sharing an important update regarding the **former OnSolve CodeRED emergency notification system**.

OnSolve has notified us that their former CodeRED platform was impacted by a **cybersecurity incident** carried out by a criminal cyber group. Some subscriber data was removed and may have been published online. Their investigation is ongoing, and law enforcement has been notified.

What We Know

- The original **OnSolve CodeRED platform has been permanently decommissioned**.
- This incident **did not impact Calhoun County systems**.
- The information involved appears to be **basic contact information** used to send alerts.
- OnSolve has not confirmed the full scope of what data was taken.

Important Update About Notification Systems

Calhoun County Emergency Management and the City of Port Lavaca **no longer share the same CodeRED database**.

City residents and City water customers must now sign up for BOTH systems to receive all types of alerts.

- **Hurricane, severe weather and evacuation alerts are ONLY issued by Calhoun County Emergency Management**, so residents **MUST** be registered under the county's portal to receive those warnings.
- **City alerts** (water notices, road closures, city emergencies, etc.) require registration under the City of Port Lavaca's portal.

📌 City of Port Lavaca CodeRED Portal:

<https://accountportal.onsolve.net/portlavacacitytx>

📌 Calhoun County Emergency Management Portal:

<https://accountportal.onsolve.net/CalhounCountyTX>

What Residents Should Do

- If you reused your old OnSolve CodeRED password on other accounts, **please change those passwords immediately**.
- Please verify and update your contact information in BOTH notification systems so you don't miss critical alerts.

Calhoun County will continue to share updates as we receive more information. For questions or assistance signing up, please contact [LaDonna](#) with Emergency Mgmt.